IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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09/876,788 Application No.:

Filed: June 6, 2001

Inventor(s):

Linyard, et al.

Method and System for Title:

Providing Electronic User

Assistance

Examiner:

Unknown

Group/Art Unit: 2152

Atty. Dkt. No:

6067-16203

TRANSMITTAL OF POWER OF ATTORNEY AND NOTICE OF CHANGE OF ADDRESS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Please find attached a Power of Attorney with regard to the above-identified patent application. Applicant respectfully requests the Commissioner to change the correspondence address for the above-identified patent application. The old correspondence address was:

> Customer No. 64107 KOKKA & BACKUS, PC 1001 N. Rengstorff Ave. Suite 250 Mountain View, CA 94043-1746

The new correspondence address is:

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If there are any questions regarding this matter, please contact me at the telephone number provided below.

Respectfully submitted,

/Robert C. Kowert/ Robert C. Kowert, Reg. #39,255 Attorney for Applicant(s)

Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. P.O. Box 398 Austin, Texas 77253-3267 (512) 853-8840 Date: 4-10-08